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Qeveria –Vlada-Government

Ministria e Tregtisë dhe Industrisë
Ministarstvo Trgovine i Industrië
Ministry of Trade and Industry



Drejtoria e Akreditimit e Kosovës
Direkcija za Akreditaciju Kosova
Directorate of Accreditation of Kosovo

General Accreditation Directorate of Kosovo Report for year 2015

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Content:

1. Description of activities accomplished during this year.....	2
1.1 Surveillance.....	2
1.2 Assessments.....	3
1.3 Accreditations.....	4
1.4 Applications for accreditation.....	4
1.6 Tabular presentation of DAK activities.....	5
1.7 Graphic presentation of DAK activities.....	5
2. Realisation of DAK budget for year 2015.....	6
3. Description of projects with donators – benefits and challenges.....	7
3.1 PTB (German Standardization Institution).....	7
3.2 FMG (Free movement of goods and services), European Commission project.....	7
4. Participation in meetings of regional/european and international organizations.....	8
4.1 DAK cooperation at European and International level.....	8
5. Activities planned for 2016.....	9
5.1 DAK objectives and activities in the future.....	13
5.2 DAK cooperation with the country's government bodies.....	13
5.3 Other DAK activities.....	13
5.4 DAK challenges.....	13

1. Description of activities accomplished this year

Directorate of Accreditation of Kosovo (DAK) accomplished year 2015 successfully. This is proved through increase of Conformity Assessment Bodies accredited this year as a result of intensive work of DAK staff and a greater interest shown by business sector to be accredited. During 2015 DAK carried out:

- 1.1** 22 Regular surveillances (18 Test laboratories and 4 inspection bodies);
- 1.2** 10 Assessments (8 Test laboratories and 2 Inspection bodies);
- 1.3** 13 Accreditations (11 TL and 2 IB), (9 initial accreditations, 3 re-accreditations, one expansion of scope, 3 Forensic Agency Laboratory);
- 1.4** 13 Applications for accreditation (12 LT and 1 TI).
- 1.5** 1 Suspension of accreditation

During this period DAK has not only increased accreditation activities for Test Laboratories, but other activities of assessing Inspection Bodies have also increased.

DAK activities during this year were:

1.1 Surveillance

- 1.1.1** LT/42/024, Laboratory for analysis of oil and liquid oil products, "Kosova-Lab"20.01.2015
- 1.1.2** LT/40/021, Laboratory for analysis of oil and oil products, "SIERRA LAB", 22.01.2015
- 1.1.3** LT/37/33, AUV, Food and Veterinary Laboratory, 11 and 12.02.2015

- 1.1.4** LK/38/022, “ERAMET” Laboratory, Laboratory for mass calibration and volume calibration, 19.02.2015,
- 1.1.5** LT/46/023, N.SH.”ETL-KOSOVA”, Laboratory for examination of construction material and analysis of concrete construction, laboratory, 27.02 and 02.03.2015
- 1.1.6** LT/62/32, "ADEAGROUP" Sh.p.k, Laboratory for analysis of chemical and microbiological of water, 17.03.2015
- 1.1.7** LT/56/34, DVV-MBPZHR, Wine testing laboratory, 19.03.2015
- 1.1.8** LT/50/27, SharrCem SH.P.K TITAN GroupCompany, Laboratory for analysis of chemical and physical-mechanical of cement, 31.03.2015
- 1.1.9** Inspection bodies "Saybolt Pan Adriatika" for quality and quantity inspection of liquid fuel and inspection of liquefied oil gases, 20 and 21.01.2015.
- 1.1.10** Inspection body: “ADRIAINSPEKT KOSOVA “ SH.P.K, inspecting quality of liquid fuel and inspection of liquefied oil gases, 02.04.2015.
- 1.1.11** LT/51/26, NSH "Agrovet", Test laboratory for agro-geological, agro ecological, technological materials, food and water, 16 and 17.04.2015
- 1.1.12** LT/73/36, N.P.N "AK-COMPANY" Sh.p.k, Test laboratory of concrete, its products and bitumen mixture, 23.04.2015
- 1.1.13** “KPUInspect “, Sh.p.k., inspecting quality of liquid fuel and inspection of liquefied oil gases, 21.05.2015
- 1.1.14** LT/69/37, StonecastleVineyards&WineryL.L.C, SCV&W Laboratory for analysis of chemical-physical and strong alcoholic drinks parameters, 02.06.2015
- 1.1.15** Inspection body for vehicle homologation “QAK”, 16.06.2015.
- 1.1.16** LT/64/38, “EUROLAB” SH.P.K, Vehicle technical control laboratory, 29.06.2015
- 1.1.17** LT/72/39, NTP „Ballkan Petrol”, Oil analysis laboratory, 27.07.2015
- 1.1.18** LT/53/29, N.SH"Test & Ing", Bitumen mixture laboratory and geo-mechanical research, 18.08.2015
- 1.1.19** LT/67/41, "FERPLAST", Laboratory for plastic masses checks, 01.09.2015
- 1.1.20** LT/74/40 IKSHPK-Test Laboratory Centre, 26, 27 and 28.10.2015
- 1.1.21** LT/76/42 IMN"Test-Beton" SH.P.K Laboratory for examination of construction material, concrete, asphalt and aggregates, 05.11.2015
- 1.1.22** LT/55/30 Ex Fis Labs, Oil analysis laboratory, 05 and 06.10.2015

1.2 Assessments

- 1.2.1** LT/82/45, "MS Laboratory", Test laboratory for wheat, flour, bran on 14 and 15.01.2015
- 1.2.2** LT/91/XX, "FERTEST", Laboratory for construction material, 15.04.2015
- 1.2.3** LT/94/XX, "GEOKOSA&A", Geo-mechanic test laboratory, 19 and 20.05.2015
- 1.2.4** LT/ 89/5XX Sara&Meti Corporation , Analytical, agricultural and Food laboratory, 04 and 05.06.2015
- 1.2.5** LT/ 88/XX, IBMS, Construction material laboratory, 03 and 04.06.2015
- 1.2.6** LT/ 92/XX, "IBK"-MBPZHR, analytical laboratory and seed laboratory, 22,23 and 24.06.2015
- 1.2.7** Inspection body “PRI INSPEKT” for inspection – verification of quality of liquid fuel, 10 and 11.06.2015.
- 1.2.8** Inspection body “Fitorja Sh.p.k” for vehicle homologation, 17 dhe 18.06.2015.

1.2.9 Expanding the scope for three more laboratories: LT/60/46, Kosovo Forensic Agency KFA, Dactyloscopy and Traceology Laboratory, 01-04.09.2015; Laboratory for suspect documents and handwritings, 14-18.09.2015; Ballistic laboratory, 19-23.10.2015

1.2.10 LT/ 86/XX Kosovo Agency for Medical products and equipment, official laboratory for quality control of products and medical equipment 13 and 14.10.2015

1.3 Accreditations

1.3.1 LT/83/44, IMK"Ballkan Projekt", Laboratory for review of construction material and geological and geo-mechanical research, 03.03.2015

1.3.2 LT/82/45, "MS Laboratory" laboratory, test laboratory for wheat, flour and bran, 04.03.2015

1.3.3 Inspection body "D - Inspekt" Sh.p.k, for inspection of liquid fuel, accredited on: 23.03.2015.

1.3.4 LT/60/46, Kosovo Forensic Agency – KFA, DNA/Serology laboratory and laboratory for chemical analysis of narcotics, 28.04.2015

1.3.5 LT/84/47, Kosovo Customs, Laboratory for oil tests, 29.04.2015

1.3.6 LT/91/48, "FERTEST", Laboratory for construction material, 15.04.2015

1.3.7 LT/94/49, "GEEKOS A&A", Geo-mechanical test laboratory, 19 and 20.05.2015

1.3.8 LT/ 89/50, Sara&Meti Corporation, Analytical, agriculture and Food Laboratory, 04 and 05.06.2015

1.3.9 PRI INSPEKT, Inspection body for inspection of oil quality and oil products, 10.07.2015

1.3.10 FITORJA, Inspection for vehicle homologation e 13.07.2015

1.3.11 NSH "IBMS LT/ 88/51, NSH "IBMS", Construction material and structures laboratory, 13.07.2015

1.3.12 LT/ 92/52, "IBK"-MBPZHR, analytical laboratory and seed laboratory, 24.11.2015

1.3.13 LT/60/46, Kosovo Forensic Agency – KFA, with three laboratories: Dactyloscopy and Traceology Laboratory; Documents and handwritings laboratory; Ballistic laboratory

1.4 Applications for accreditation

1.4.1 Kosovo Agency for Medical Products and equipment, official laboratory for quality control of products and medical laboratory, 05.01.2015

1.4.2 "PRI-INSPEKT" TI-Inspection of liquid fuel, 03.03.2015

1.4.3 "IBMS", Institute for construction and structure materials, 23.03.2015

1.4.4 Sara&Meti Corporation, Analytical agricultural and food laboratory, 23.03.2015

1.4.5 "Adria Inspekt-Kosova", low voltage TI , 30.03.2015

1.4.6 "Fertest" Sh.p.k, Test laboratory for construction material, 03.04.2015

1.4.7 "IBK"-MBPZHR, analytical laboratory and seed laboratory, 10.04.2015

1.4.8 Application by inspection body "RGHKosovo" Sh.p.k, for inspection of quality of crude fuel – coal and liquid fuel, 20.04.2015.

1.4.9 "GeokosA&A", Laboratory for geo-mechanical analysis of soil during earth drilling, 29.04.2015

1.4.10 "FITORJA" SH.P.K, TI for vehicle homologation, 15.05.2015

1.4.11 Water factory "APRO"SH.P.K, Laboratory for water analysis Drini i Bardhe, 27.05.2015

1.4.12 KRU "Radoniqi" SHA, Laboratory for physical-chemical and bacteriological analysis of water, 19.06.2015

1.4.13 GETEST SH.P.K, review of construction material and constructions, 07.09.2015

1.5 Suspension of accreditation

1.5.1 LT/76/42 IMN"Test-Beton" SH.P.K Laboratory for examination of construction material, concrete, asphalt and aggregates, pursuant to a decision dated 01.12.2015

1.6 Tabular presentation of DAK activities

Tab.2. Tabular presentation of DAK activities in assessment procedures of conformity assessment bodies (CAB).

Accreditations (TL)	6
Accreditations (IB)	3
Re-accreditations (TL)	3
Expansion of accreditation scope (TL)	1
Surveillance (TL)	17
Surveillance (CL)	1
Surveillance (IB)	4
Suspension (TL)	1
CAB assessment (TL and IB)	10
Applications for Accreditation (TL and IB)	13

1.7 Graphic presentation of DAK activities during 2015

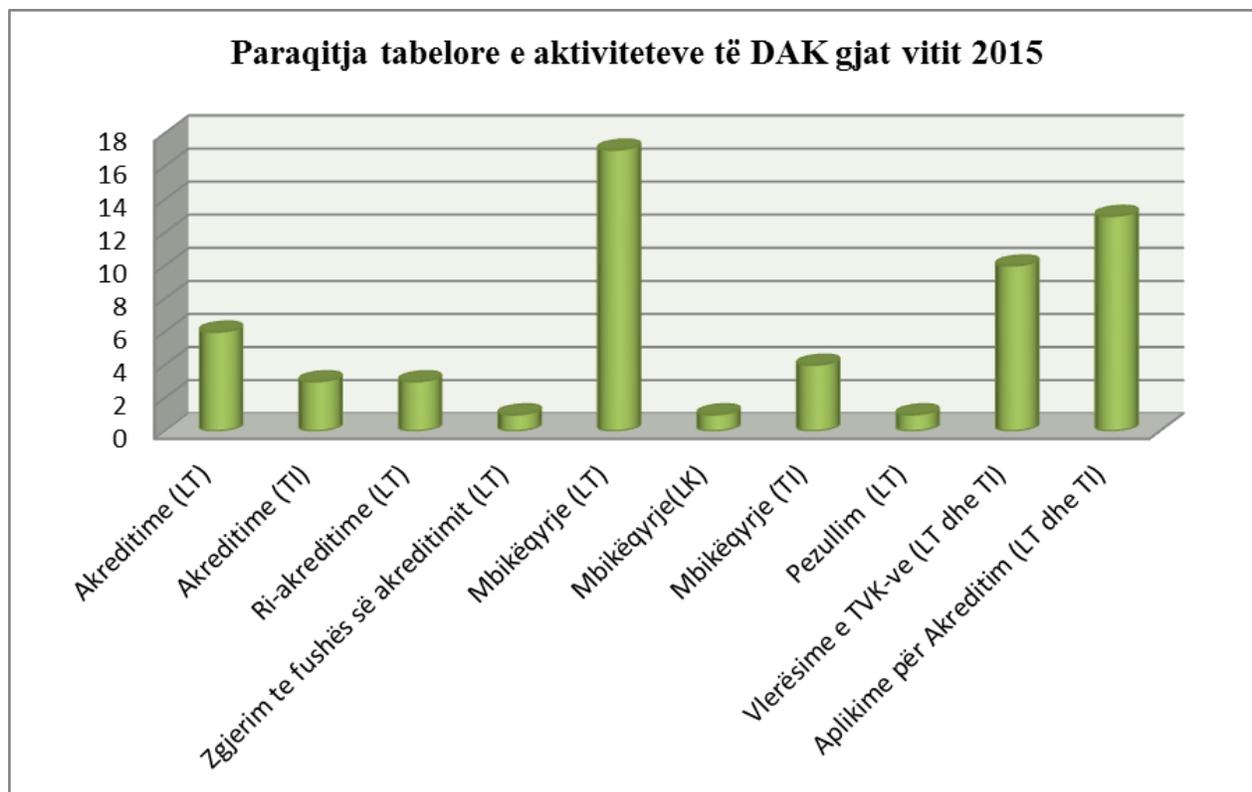


Illustration.1 Graphic presentation of DAK activities in assessment procedures of (CABs), TL (Test Laboratories), IB (Inspection Bodies), CL (Calibration Laboratories).

2. Realization of DAK budget for year 2015

Tab. 2. Budget for year 2015 and its realization according to budgetary items

	Approval	Budgetary cuts	Planning	Expenses
Salaries	51,400.00	52,789.50	43,810.61	43,810.61
Expenses for foreign trips	11,523.00	12,481.00	12,481.00	10,728.46
Various intellectual and advisory-contractual expenses	2,695.00	2,695.00	2,545.00	1,050.00
Membership expenses	6,250.00	6,250.00	6,250.00	5,960.94
Printing and publishing	1,000.00	1,000.00	1,000.00	304.00
Official lunches	1,055.00	1,055.00	1,055.00	-
Goods and services	22,523.00	23,481.00	23,331.00	18,043.40
Total	73,923.00	76,270.50	67,141.61	61,854.01

During this year DAK from its approved budget of **67,141,61€** for salaries and daily allowances has spent **61,854.01€** or 92.12%. DAK budget was not realized 100% due to assistance received from FMG project. Otherwise, previous years we were always assisted financially by the department from within MTI in order to accomplish its activities foreseen according to plan.

From the foreseen plan for year 2015, only the training plan offered by DAK for interested representatives and CABs was not met. Out of two trainings foreseen for SK ISO/IEC 17025 standard and one for SK ISO/IEC 17020 standard, two were held (one for each standard) whereas one was not held due to numerous DAK activities. We hope to hold this until the end of this month.

3. Description of projects with donors – benefits and challenges

3.1 PTB (German Institute of Standardization)

This is a German Metrology Institute project: **Promotion of regional cooperation in South East Europe in the field of quality infrastructure**. DAK is involved in this project since 2006, and according to all predictions this project will be concluded in year 2016. Direct participants in this project were: Kosovo, Albania, Macedonia, Serbia, Montenegro, Bosnia and Hercegovina and as supporters of the project: Turkey, Greece and Croatia. Trainings were decided during the year (usually 4-6 trainings with two participants) with the proposals of participation countries, according to needs, and decisions were taken with a simple majority for the type of the training. The host countries for these trainings were decided according to the wishes of the above mentioned countries but also with a consensus.

During this year, DAK officials took part in following trainings through the support of this project:

- 3.1.1 Training for ISO/IEC 17025 standard, the topic being: Exchange of experiences of head-assessors, 10 and 11 march 2015, Prishtina, Kosovo, PTB project (2 officials);
- 3.1.2 Training for ISO/IEC 17065 standard: “For Products of Organic Agriculture”, 27, 28 and 29 April 2015 Beograd, Serbia, PTB project (2 officials);
- 3.1.3 Training for CPR EC 305/2011 Regulation and ”Accreditation of CABs for construction material”, 25, 26, 27 and 28 May 2015, Istanbul, Turkey, PTB project (2 officials).
- 3.1.4 Training for calculation of measurement uncertainties in microbiological analysis, 20-22.04.2015, Sarajevo, Bosnia and Hercegovina, PTB project (one official, one expert);
- 3.1.5 Training for: “Flexible scope”, Athens Greece, 29 – 30 September 2015, Projekti PTB project (2 officials).
- 3.1.6 Training for SK ISO/IEC 15189 standard, Tirana, Albania 14-16 December 2015, PTB project (one official, one expert);

3.2 FMG (Free movement of goods and services) European Commission Project

As far as this project is concerned, DAK was assisted in two aspects:

3.2.1 In expertise (assisting DAK with experts)

During this year DAK was assisted with these experts:

- 3.2.1.1 Daniela Ionescu, Drafting DAK management system
- 3.2.1.2 Maria Papatzikou, Trainings for SK ISO/IEC 17011 standard, internal auditing and management review.
- 3.2.1.3 Ardita Fuga, Accreditation strategy 2016-2020.
- 3.2.1.4 Okan Gumus, Establishing a database for accredited and not accredited CABs.
- 3.2.1.5 Anni Dasho, Accreditation database of CABs “online”.
- 3.2.1.6 Biserka Bajzek Brezak, Drafting the “New” Law on Accreditation.
- 3.2.1.7 Davor Zvizdic, Training for ILAC P10.

3.2.2 Participation in trainings and meetings of regional and international accreditation bodies

FMG project, due to DAK’s very small budget, has assisted DAK officials to take part in various trainings and meetings of regional and international accredited bodies. In this way DAK officials with FMG assistance took part in:

- 3.2.2.1 Lillestrom, Norway, Communication and Publishing Committee (CPC), FMG.
- 3.2.2.2 Bern Switzerland, “Technical committee for certification and inspection”, FMG.
- 3.2.2.3 Brussels, Belgium, EA committee for horizontal harmonization, FMG.
- 3.2.2.4 Frankfurt, Germany, International Accreditation Forum (IAF) and International Laboratory Accreditation Cooperation (ILAC), FMG.
- 3.2.2.5 Malta, EA committee for communication and publishing, FMG.
- 3.2.2.6 Brussels, Belgium, Getting to know the requirements for harmonization of standard ISO/IE C 17011 and regulation 765/2008.
- 3.2.2.7 Timisoara Romania, “Fifth conference of proficiency tests –PT tests”, FMG.
- 3.2.2.8 Lisbon Portugal, “Technical committee for certification and inspection”, FMG.
- 3.2.2.9 Milan, Italy, International Accreditation Forum (IAF) and International Laboratory Accreditation Cooperation (ILAC), FMG.

4. Participation in meetings of Regional/European and International bodies

4.1 DAK cooperation in European and International level

Last year (November 2014) DAK was assessed for the second time by the European Accreditation Corporation (EA) for test laboratories. Today the assessment report for DAK is with the Task Force Group of MAC Committee in EA. This report will be reviewed and in the next year’s meeting of EA MAC committee which will be held in the beginning of year 2016 when it will be decided about signing the MLA (BLA), multilateral agreement with EA (European Cooperation for Accreditation) and ILAC (International Organization of Accredited Laboratories), DAK being a member of both accreditation international organizations.

Maximum commitment, independent assessment, professional and with competence shall enable DAK acceptance of validity of accreditation system in the region and beyond and this will contribute to Kosovo economy and society into reducing cost of production, replacing imported products with local products and increase of export.

Directorate of Accreditation of Kosovo, cooperates with all Accreditation Bodies in the regional countries and is working to institutionalize this cooperation by signing several Cooperation Agreements. Apart from the Regional PTB project (Promotion of regional cooperation in South East of Europe in the field of quality infrastructure) DAK being involved from 2006, now DAK will be involved in the regional Quality Infrastructure in the Western Balkans project, where CC of this project for Kosovo is Divisional representative of the Quality Infrastructure. DAK during this period took part in meetings of European Accreditation Cooperation (two meetings), in the annual IAF meeting (International Accreditation Forum) ILAC (International Laboratory Accreditation Cooperation) (two meetings) in support of FMG project . Agreements and membership of DAK:

- 4.1.1** MOU with General Accreditation Directorate (DPA), Republic of Albania,
- 4.1.2** MOU with Macedonian Institute of Accreditation (IARM),
- 4.1.3** MOU with Turkish Accreditation Agency (TURKAK),
- 4.1.4** MoU with Croatian Accreditation Agency (HAA),
- 4.1.5** MoU with Romanian Accreditation Body RENAR,
- 4.1.6** Associate member with ILAC (International Laboratory Accreditation Co-operation),
- 4.1.7** Member of IAF (International Accreditation Forum),
- 4.1.8** Associate member with EA (European co-operation for Accreditation).

5. Planned activities for 2016

Objective	Activities	Deadline	Measurement indicator	Financial cost	Involved institutions	Interrelationship with the European agenda	Interrelationship with other strategic documents		
1	Recognition by the EU of accreditation certificates issued by test laboratories (MLA signature with EA for test laboratories)	1.1	Successful completion of assessment process by EA for test laboratories and signing the MLA with EA	K4	1	4,500 €	DAK, EA	MSA and Progress Report	Accreditation strategy and policies 2016 - 2020
		1.2	Accreditation of test, calibration laboratories, inspection bodies and FMG request	K1, K2, K3, K4	13 TVK	7,000.00 €	DAK	MSA and Progress Report	Accreditation strategy and policies 2016 - 2020
		1.3	Management review, auditing DAK management system, FMG requirement	K3	/	/	DAK	/	Accreditation strategy and policies 2016 - 2020
		1.4	Developing a database to manage the accreditation process electronically through DAK webpage	K4	1	5,000.00 €	DAK, MTI, FMG	/	Accreditation strategy and policies 2016 - 2020
2	Preparation of "new" law on accreditation and other sub-legal acts as well as full harmonization with regulation 765/2008 of EU	2.1	Drafting a concept document & for the "new" law on accreditation	K1	1	300 €	DAK, MTI	/	Accreditation strategy and policies 2016 - 2020
		2.2	Discussions with stakeholders and line ministries	K1	1	500 €	DAK, MTI, FMG, Line Ministries	/	Accreditation strategy and policies 2016 - 2020
		2.3	Review of draft law FMG comments/remarks and suggestions	K1	1	500 €	DAK, MTI	/	Accreditation strategy and policies 2016 - 2020
		2.4	Approval of law	K2	1	/	DAK, MTI	/	Accreditation strategy and policies 2016 - 2020
		2.5	Drafting secondary legislation	K3, K4	4	300 €	DAK, MTI	/	Accreditation strategy and policies 2016 - 2020
3	Expansion of accreditation fields for medical	3.1	Drafting documentation to do with reediting medical laboratories	K2	5	600 €	DAK, MH, FMG	/	Accreditation strategy and policies 2016 - 2020

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	laboratories	3.2	Establishing a new technical committee for accreditation of medical laboratories	K2	1	300 €	DAK, MSH	/	Accreditation strategy and policies 2016 - 2020
		3.3	Recruitment of technical assessors for accreditation of medical laboratories	K1, K2, K3, K4	2 deri 5	300.00 €	DAK	/	Accreditation strategy and policies 2016 - 2020
		3.4	Training assessors for medical laboratories	K1, K2, K3, K4	2	6,000.00 €	DAK, FMG	/	Accreditation strategy and policies 2016 - 2020
		3.5	Study visits for 2 DAK assessors in assessing medical laboratories in Accredited Bodies that have signed the MLA for that laboratory	K3, K4	2	6,000.00 €	DAK, FMG	/	Accreditation strategy and policies 2016 - 2020
4	Expansion of accreditation fields to accredit Personnel Certification Bodies (PCB).	4.1	Drafting documentation dealing with PCB accreditation	K3	5	600.00 €	DAK, FMG	/	Accreditation strategy and policies 2016 - 2020
		4.2	Establishing a new technical commission for accreditation of PCBs	K3	1	300.00 €	DAK, FMG	/	Accreditation strategy and policies 2016 - 2020
		4.3	Recruiting technical assessors for accreditation of PCB's	K1, K2, K3, K4	2 up to 5	300.00 €	DAK	/	Accreditation strategy and policies 2016 - 2020
		4.4	Training assessors for PCB	K1, K2, K3, K4	2	6,000.00 €	DAK, FMG	/	Accreditation strategy and policies 2016 - 2020
		4.5	Study visits for 2 DAK assessors in PCB in Accreditation Bodies that have signed the MLA for PCB	K4	2	6,000.00 €	DAK, FMG	/	Accreditation strategy and policies 2016 - 2020
5	Informing stakeholders for the importance of accreditation and benefits from accreditation	5.1	Regular meetings with stakeholders (every six months)	K2, K4	2	1.000.00 €	DAK, MTI	/	Accreditation strategy and policies 2016 - 2020
		5.2	Regular meetings with representatives of state authorities (health, environment, food, construction, etc.)	K1, K2, K3, K4	6	300.00 €	DAK, MTI	/	Accreditation strategy and policies 2016 - 2020
		5.3	Preparation of leaflets and promotion brochures	K1, K4	4	1.000.00 €	DAK, MTI	/	Accreditation strategy and policies 2016 - 2020
		5.4	Promotional events on the International Accreditation Day	K2	1	1.000.00 €	DAK, MTI, FMG	/	Accreditation strategy and policies 2016 - 2020
		5.5	Preparation of client documentation (in paper and electronic copy)	K1	1	300.00 €	DAK	/	Accreditation strategy and policies 2016 - 2020

6	Meeting membership obligations of DAK in EA, ILAC & IAF	6.1	Participation in EA, (Technical Committees and General Assembly) and ILAC and IAF activities	K2, K4	3	10.000.00€	DAK, FMG	MSA and Progress Report	Accreditation strategy and policies 2016 - 2020
		6.2	Payment of membership fees	K1		6,300.00 €	MTI, DAK, FMG, TVK	MSA and Progress Report	Accreditation strategy and policies 2016 - 2020
7	Providing trainings by DAK for CABs representatives	7.1	Providing training on ISO/IEC 17025 standard	K1	1	500.00 €	MTI, DAK, FMG, TVK	MSA and Progress Report	Accreditation strategy and policies 2016 - 2020
		7.2	Training on ISO/IEC 17020 standard	K1	1	500.00 €	MTI, DAK, FMG, TVK	MSA and Progress Report	Accreditation strategy and policies 2016 - 2020
		7.3	Providing training on ISO/IEC 17025 standard	K2	1	500.00 €	MTI, DAK, FMG, TVK	MSA and Progress Report	Accreditation strategy and policies 2016 - 2020
		7.4	Training on ISO/IEC 17020 standard	K3	1	500.00 €	MTI, DAK, FMG, TVK	MSA and Progress Report	Accreditation strategy and policies 2016 - 2020
		7.5	Providing training on ISO/IEC 17025 standard	K3	1	500.00 €	MTI, DAK, FMG, TVK	MSA and Progress Report	Accreditation strategy and policies 2016 - 2020

5.1 DAK objectives and activities in the future

In accordance with strategic objectives and quality policies, DAK activities for the future years are focused on:

- 5.1.1 Drafting the “New” Law on Accreditation,
- 5.1.2 Further commitment into improving and supplementing DAK procedures and the entire DAK accreditation system which will be harmonized with EU practices,
- 5.1.3 Expansion of activities in new accreditation fields based on stakeholders needs,
- 5.1.4 Raising the level of competence of all participants in accreditation procedures, the permanent DAK staff and external experts,
- 5.1.5 Improving the cooperation with stakeholders, (respective ministries, consumers and CABs and their associations) aiming to have a greater involvement of all stakeholders
- 5.1.6 Continuous promotion of the importance of accreditation in the quality infrastructure.

5.2 DAK cooperation with the country’s government bodies

DAK continues its cooperation with government bodies to implement accreditation procedures for CABs, with the respective government bodies authorizing implementation of technical regulations in food safety, industrial products of environmental safety, health, consumer protection and other fields of public interest according to Administrative Instruction No. 00/2015 “The Way to Authorize Conformity Assessment Bodies”. DAK’s priority is to increase the cooperation with the Ministry of Health (MH) and by starting to accredit medical laboratories, foreseeing this in MH regulations

5.3 Other DAK activities

This year also Directorate of Accreditation of Kosovo, solemnly, marked the International Accreditation Day. FMG project (Free movement of goods and services) of the European Commission supported this manifestation. In this solemnity present were the Minister of MTI Mrs. Hykmete Najrami, Mrs. Corinne Deleu, representative of EU office in Kosovo, Mrs. Daniela Clejanu, head of FMG project, representatives of Conformity Assessment Bodies, business representatives, representatives of the Accreditation Council, Professional Council and Technical Committees, MTI representatives, DAK staff and media. DAK representative opened the meeting whereas the Minister Mrs. Hykmete Bajrami said a few words about the importance of accreditation and the entire quality infrastructure. People present were also shown a short material/video prepared by IAF/ILAC, to mark the World Accreditation Day. In the end of this solemnity accreditation certificates were granted to test laboratories and inspection bodies accredited during the year.

5.4 DAK challenges

- 5.4.1** Re-defining DAK organizational structure after unsolved non-conformities, by EA assessment team and approval of a new DAK organizational structure by the Minister;
- 5.4.2** Signing the Multilateral Agreement (MLA) with EA (European Accreditation Corporation) for test laboratories;
- 5.4.3** Continuing with the Review of DAK management system depending on non-conformities found by the EA assessment team.
- 5.4.4** Constituting the Professional Council of Accreditation Directorate;
- 5.4.5** Securing experts from abroad to assess CABs;
- 5.4.6** Small number of staff (engaging at least two more officials in DAK)

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