

Training in Athens - Greece

On 01 to 04.11.2010, in Athens - Greece, was held workshop on "Quality management system of accreditation bodies" according to ISO / IEC 17011.

The topics of this Workshop were:

Impartiality, points of ISO / IEC 17011: 4.3.1, 4.3.2, 4.3.3, 4.3.4, 4.3.6, 4.3.7. Organizational Structure ESYD Room, board of directors, board of accreditation and general technical committees - made the presentation of the quality manager, Maria Papatzikou, ESYD, Greek Agency.

Human resources, point of ISO / IEC 17011: 6, 6.2, 6.3, 6.4 Assessors & Experts Turkish Accreditation Agency TURKAK. Qualification criteria. Procedures for selecting, training and adoption of assessors and experts as well as monitoring of personnel. Submissions made quality manager, Gokhan Birbil, TURKAK, Turkish Accreditation Agency.

Making decisions and providing accreditation. Complaints and Appeals - points of ISO / IEC 17011: 7.9.1, 7.9.2, 7.9.4, 7.9.5a, 7.9.5d, 7.10.1, 7.10.2. Reference to accreditation and use of accreditation symbol points of ISO / IEC 17011: 8.3.1, 8.3.2 and 8.3.3 presented from Damir Malekovic, HAA-Croatia