



Republika e Kosovës
Republika Kosova-Republic of Kosovo
Qeveria –Vlada-Government

Ministria e Tregtisë dhe Industrisë
Ministarstvo Trgovine i Industrije
Ministry of Trade and Industry



Drejtoria e Akreditimit e Kosovës
Direkcija za Akreditaciju Kosova
Directorate of Accreditation of Kosovo

Kosovo General Accreditation Directorate annual report for year 2014

Directorate of Accreditation of Kosovo concluded year 2014 successfully. This is evident through increase in numbers of Conformity Assessment Bodies accredited during 2014, as a result of an intensified work by DAK staff and a greater interest shown by the business sector to be accredited. A continuous improvement of performance of DAK staff and a much better and competent provision of services until now.

Compare to previous years, DAK had a significantly greater progress. This year DAK was assessed for the second time by the European Accreditation Corporation (EA). DAK underwent its assessment in the first week of November and after closing non-conformities that were found DAK signed MLA (BLA), multilateral agreement with EA (European Cooperation for Accreditation) and thus certificates issued by test laboratories accredited by DAK shall be recognized throughout Europe and the world because EA has an agreement with IAF (International Accreditation Forum) and ILAC (International Laboratory Accreditation Cooperation), DAK being a member of both international accreditation organizations.

Maximum commitment, independent, professional and competent assessment will enable DAK's validity of accreditation system be accepted in the region and beyond and this shall contribute to Kosovo economy and society in reducing cost of production, substituting imported products with local products and growth of export.

General Directorate of Accreditation of Kosovo (DAK) shall provide accreditation services for:

- ✓ Test, calibration and medical laboratories;
- ✓ Certifying bodies and
- ✓ Inspection bodies.

During year 2014 DAK activities were significantly increased thus DAK worked intensively to accomplish these activities. Further, we can add that during this year not only have accreditation

activities increased in DAK for test laboratories, but assessments of inspection bodies activities were increased as well.

Accreditation during year 2014:

Test Laboratories (TL):

1. Food and Veterinary Agency, Food and Veterinary Laboratory
 - 2.1 Milk analysis sector
 - 2.2 Food microbiology sector
 - 2.3 Food chemistry sector and veterinary refuse
 - 2.4 Serology sector
2. Department of Viniculture and Winery – MAFRD, Wine Testing Laboratory
3. "AK-Company" Sh.p.k, Cement Testing Laboratory, its products and bitumen mixture
4. Stonecastle Vineyards & Winery L.L.C, " SC V&W Laboratory " for analysis of wine and strong alcoholic drinks physical-chemical parameters.
5. "EUROLAB" SH.P.K, Vehicle Technical Control Laboratory
6. FERPLAST, Laboratory for control of plastic masses
7. IMN"Test-Beton" SH.P.K, Laboratory for examination of construction material, concrete, asphalt and aggregates
8. "G&B-Tamponi" Sh.p.k, Laboratory for bitumen mixtures and geo-mechanic research

Inspection Bodies (IB):

1. "ADRIAINSPEKT KOSOVA " SH.P.K, Inspection of quality of liquid fuel and inspection of quality of liquefied petroleum gas
2. "EURO-INSPEKT" N.SH, Inspection of oil and oil products quality
3. Kosovo Vehicle Centre (QAK), Inspection of vehicle homologation

Re-accreditation during 2014:

1. "ADEA GROUP" Sh.p.k, Laboratory for chemical and microbiology analysis of water (re-accreditation)
2. National Institute of Public Health of Kosovo IKSHPK Test Laboratory Centre
 - 2.1 Drinking water and recreational water analysis laboratory
 - 2.2 Laboratory for food quality control
 - 2.3 Food and water microbiology laboratory
3. "Ballkan Petrol" N.T.P, Laboratory for oil analysis
4. Company "Eskavatori" Sh.p.k,, Laboratory for physical-mechanical analysis of aggregates, bitumen mixture and bitumen

Surveillance during year 2014:**Test Laboratory (TL)**

1. "Ballkan Projekt" N.P.N Laboratory, for analysis of construction material, concrete, asphalt and geo-mechanical research as well as soil geology
2. Phytosanitary corporation, "Sara & Meti", sh.p.k, Analytical, Agricultural and Food Laboratory
3. "Trelab" factory for pharmaceutical products, "Trepfarm" Quality control of "Trelab" pharmaceutical products
4. "ALDI CONSTRUCTION" SH.P.K, Concrete analysis laboratory
5. "SIERRA LAB", Oil analysis and liquid oil products laboratory

6. “ERAMET” laboratory for mass calibration and volume calibration,
7. “ETL-Kosova”, Examination of construction material and concrete construction analysis laboratory
8. "Kosova-Lab", Oil analysis and liquid oil products laboratory
9. N.P.”IPE-PROING”, Laboratory for physical-mechanical analysis of construction material and construction structures
10. N.SH. ”AGROVET”, Test laboratory for agro-geology, agro-ecology, technology, food and water
11. Sharrcem “Titan Groop Company”, Cement analysis laboratory
12. SH.A "BIRA PEJA", Laboratory for chemical-physical and microbiology analysis for beer, juices, water and ice tea
13. N.SH "Test & Ing", Bitumen mixture and geo-mechanical research laboratory
14. “Ex Fis LABS”SH.P.K, Laboratory for oil products analysis

Inspection Bodies (IB):

1. Saybolt Pan Ardiatika d.o.o, Unit in Kosovo, quality and quantity inspection of liquid fuel and inspection of liquefied oil gases
2. "KPU Inspect” Sh.p.k, Inspection of liquid fuel quality and liquefied oil gases quality inspection
3. “ADRIAINSPEKT KOSOVA “ SH.P.K, , Inspection of liquid fuel quality and liquefied oil gases quality inspection

Accreditation (LT)	8
Accreditation (TI)	3
Re-accreditation (LT)	4
Surveillance (LT)	13
Surveillance (LK)	1
Surveillance (TI)	3
Withdrawal (LT)	4

Tab.1. Tabular presentation of DAK activities in assessment procedures of Conformity Assessment Bodies (CAB)

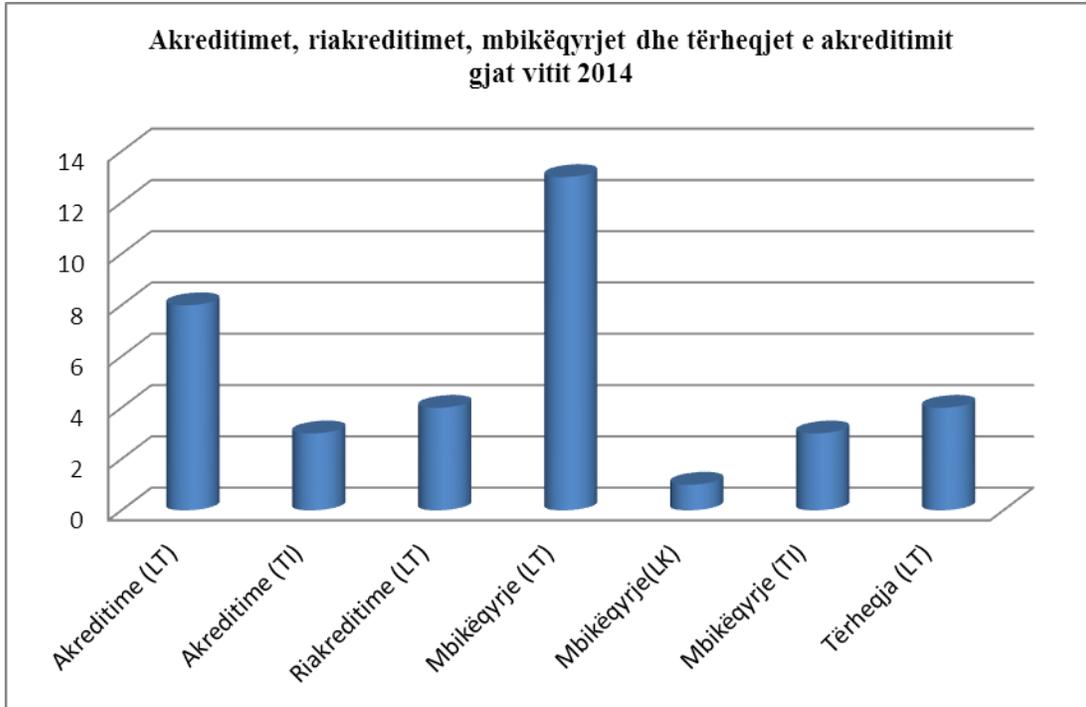


Illustration.1 Graphic presentation of DAK activities in assessment procedures of Conformity Assessment Bodies (CAB), TL (Test Laboratories), IB (Inspection Bodies), CL (Calibration Laboratories).

A DAK assessment team conducted assessment visits, at the request of Industry Department, aiming to assess technical competence for two inspection bodies dealing with inspection of elevators for people, elevators for loads and special elevators. Further, at the request of the department, two extraordinary surveillances of authorized bodies for oil and oil products were carried out, intending to verify if these inspection bodies are working on the basis of ISO/IEC 17020:2012 standards. CAB accreditation for 5 year period:

Year 2010	8
Year 2011	11
Year 2012	17
Year 2013	25
Year 2014	32

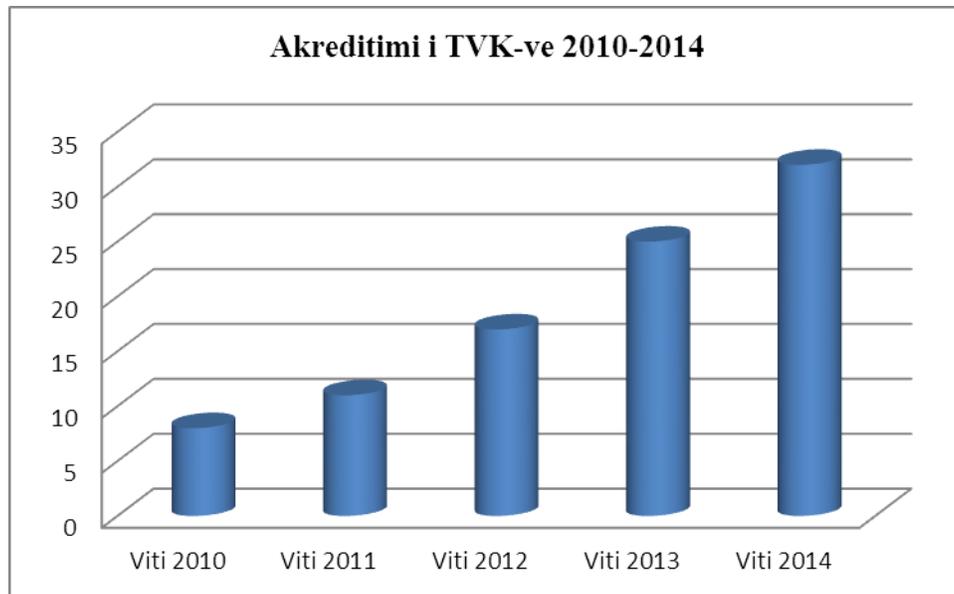


Illustration.2 Presentation in a graphic form of accredited bodies for the 5 year period 2010-2014.

Number	CABs accredited by DAK according to standards	Number of accredited CABs
1	Test Laboratories (TL) KS EN ISO/IEC 17025	26
2	Calibration Laboratories (CL) KS EN ISO/IEC 17025	1
3	Inspection Bodies (IB) KS ISO/IEC 17020	5

Withdrawal of accreditation from laboratories:

1. **LT/11/005, “FAN”Sh. p. k-** Laboratory for analysis of mechanical attributes of armature and welding joints
2. **LT/12/009, “M&Sillosi” Sh.p.k-** Laboratory for flour, wheat, bran, pasta, snacks, oil and bread analysis,
3. **LT/16/015, “Renelual Tahiri”** , Construction material laboratory,
4. **LT/21/33, “Derivati”**, Laboratory of liquid oil products

DAK objectives and activities in the future

In accordance with strategic objectives and quality policy, DAK activities for the future years shall be focused in:

- ✓ Further commitment to improve and supplement DAK procedures and the entire accreditation system within DAK which shall be harmonized with EU practices,
- ✓ Expansion of activities in new fields of accreditation based on needs of stakeholders,
- ✓ Raising the level of competence of all participants in accreditation procedures, the permanent DAK staff and external experts,

- ✓ Improvement of cooperation with stakeholders (the respective ministries, consumers and accredited CABs as well as their associations), aiming to have a greater involvement of all stakeholders
- ✓ Continuous promotion of the importance of accreditation in the field of quality infrastructure.

DAK cooperation with the country's government bodies

DAK continues its cooperation with government bodies in implementing accreditation procedures for CABs, with respective government bodies which authorize implementation of technical rules in food safety, industrial products of environmental safety, health, protection of consumers and other new fields of public interest according to Administrative Instruction No. 16/2011 "The Way to Authorize Conformity Assessment Bodies".

DAK cooperation at European and International level

Directorate of Accreditation of Kosovo, cooperates with all accreditation bodies in Balkan countries and is working towards institutionalization of this cooperation by signing several Cooperation Agreements. DAK has so far signed MoU with:

1. General Accreditation Directorate (DPA) of the Republic of Albania
2. Accreditation Institute of the Republic of Macedonia (IARM)
3. Accreditation Agency of Turkey (TURKAK), Republic of Turkey
4. Accreditation Agency of Croatia (HAA), Republic of Croatia
5. RENAR (Romanian Accreditation Association), Romania

Meanwhile DAK has become a member of these international accreditation bodies:

1. International Laboratory Accreditation Cooperation, **ILAC** (International Laboratory Accreditation Cooperation).
2. International Accreditation, **IAF** (International Accreditation Forum).
3. Associate Member (associate member) with **EA** (European co-operation for Accreditation).

Trainings organized by DAK

Directorate of Accreditation of Kosovo (DAK) this year has also organized two trainings with the topics "General requirements for competence of test and calibration laboratories" SK EN ISO/IEC 17025: 2007. 45 participants took part in this training, mainly people responsible for implementation and maintenance of quality management system in accredited laboratories which are in the process of assessment. The objectives of this training were getting acquainted with management requirements chapter 4 and technical competence requirements chapter 5 of SK EN ISO/IEC 17025:2007 standard. DAK staff members did the training. In the end of each training participants received participation certificates.

DAK is increasingly managing to grow and improve the staff competence and technical assessors through trainings. An important role in this aspect was the support DAK received from project IPA 2008 and PTB. Through PTB German project DAK staff was trained in Turkey, Greece, Italy, Croatia etc., where trainers were from the EU countries and these trainings were held for various accreditation fields.

Regional DAK meetings

During 2014 DAK continued also to take part actively in General Assembly meetings of EA (EA-GA) and the committee for Multilateral Agreement (EA MAC) with two meetings a year.

Due to a small budget DAK did not manage to follow ILAC and IAF meetings and other international meetings they were invited to.

Other DAK activities

On 16 June 2014 DAK organized a manifestation intending to mark World Accreditation Day. The moto of this meeting was promotion of accreditation: “One test, one certificate, one accreditation” or “One product tested once is accepted everywhere”.

Economic recovery and re-industrialization of the country will not be possible without proper technical infrastructure where institutions provide services for tests, measurement and calibration of instruments which determine quality of products. For a successful development DAK must secure continuous and sustainable funds, space for human resources to carry out accreditation assessment.

Due to continuous increase of new applications for accreditation of CABs and increase of work volume, DAK has foreseen to engage two new employees in the accreditation sector. The new employees shall be involved in intensive training program in order to be trained to carry out procedures of CAB accreditation procedures.

Ibush Luzha